

ABSTRACT

The present invention relates to a method and system for virtual mentoring of a group of individuals based on the management of their work-related knowledge. According to the embodiments of the present invention, collective experience and
5 intellectual capital of an organization and its personnel are efficiently and intelligently gathered to provide "just-in-time" training/mentoring of the organization's personnel to enhance job performance and satisfaction and to achieve Quality Management (QM) results/outcomes. The training/mentoring can be requested by or automatically provided to the personnel via various designated access
10 locations.